

VERIFY.TN.GOV FAQ

1. What License info can I verify on here?

- A. With <http://verify.tn.gov>, you can verify the license status of people in dozens of professions, including home improvement/contractors, real estate agents, security guards, cosmetologists, and many more. To see what professions you can search for, when you enable the search form, select from the “professions” pull-down menu.

2. Is there a way to get a report of all Licensees for a particular profession?

- A. In most cases, yes, and it can be done easily, online, at <http://tdcidata.tn.gov>. You will need to create an account, activate the account, and then, you can download whatever data you need.

3. Where can I find Insurance Licensee Information? Where can I find Healthcare Licensee Information?

- A. To find Insurance Information, [Click Here](#). To find Healthcare related information, you will need to visit the Department of Health Website by [Clicking Here](#).

4. What is the funny looking box that appears on the main page of <http://verify.tn.gov>?



- A. This box is called [Captcha](#). It is used to keep software (bots) from accessing the website and mining the data that is provided for individual use. By entering what you see, you are telling the website that you are a real person, not a data mining software bot.

Note: If the words are hard to read (this is a necessity to prevent software bots from reading them), do the best you can. Type only what you can. If you feel you can't determine any of the image, click the refresh button to receive a new image (refresh button is indicated in the above image with the blue arrow).

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5. How do I best find the licensee I am looking for?

Department of Commerce and Insurance
Julie Mix McPeak, Commissioner

LICENSE SEARCH AND VERIFICATION

- Use this page to verify the license status of people in dozens of professions, including home improvement contractors, real estate agents, security guards and cosmetologists.
- If you are searching for Insurance Division Information, that information is no longer published in our License Search application. Please update your favorites to the new location for Insurance Division Information: [Insurance Division Online Data and Tools](#)
- Some licenses are registered by firm name only, so use only Firm or Last Name for these licenses. This application will return the first 2500 licenses that match the entered search criteria. [Click Here to download an export/printer friendly list for a particular profession.](#)
- After you submit the search form, your results will appear below the form (the form will remain for your reuse)...if you cannot see the results below, please scroll further down below the search form.

Firm or Last Name License #

First Name Profession

Middle Name

City

State

Zip

- A. [Keep it simple](#). When you are searching for something, whether on our website, or other websites, most of the time, less is more. **For example:** what if you misspell the name of the person, or company, you are looking for, or what if you enter the address (street, city, state, zip) their business is located at, but they registered their license with another address? On <http://verify.tn.gov>, if you misspell something, or enter wrong information, the search will not result in what you are looking for. Enter as little information as possible to return as many possible matches as possible.

Worst yet, what if the licensee accidentally misspelled the name of their company when they registered for a license? The license is going to be in the misspelled name, so you will not find the result you are looking for if you use the entire name of their business (unless you know the spelling they registered under). As you can tell, searching can be tricky. Keep the following in mind, to make sure you get the result you desire:

- Searching by License Number is the best way to verify a Licensee. If you have the License Number, enter it into the form without any other information. If you don't have the License Number, contact the Licensee and ask for their license number.
- The second best way to verify a Licensee is by using the "Firm or Last Name" field on the form. Again, here, less is more. If you believe the business name is "Smith's Do-Dads", only use "Smith". Leave out the apostrophe and the rest of the information, as your

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search should give more possible matches with just the Name. You may inadvertently be missing your results if you enter more information. What if the License is actually under “Smiths DoDads” and you searched for “Smith’s Do-Dads”? You won’t receive the match. Again, less is more, just use “Smith”.

- Doing Business As (DBA). DBA’s are found by using the “Firm or Last Name” field. If you know the name of the Owner, or the DBA Name, try each separately or combinations of those, but, again, less is more. Don’t use all of the information, since you may accidentally limit your search.
- If all else fails, get really generic. If you know the licensee is licensed in a certain profession, select that profession from the drop-down list. To return the greatest number of results, leave the rest of the form blank or just enter the first letters of their name.
- For most searches, if the records exist, the above will return the matches you are looking for. If you are still having issues, please contact the [Division of Commerce and Insurance](#) that is responsible for licensing that profession (e.g. for Contractors and Home Improvement, contact the [Board for Licensing Contractors](#)). You can contact each Division by telephone, or by email, using their contact info web page(s).
- **For more contact information click below:**
 - [Click Here To Search For Contact Phone Numbers](#)
 - [Click Here For a Site Map With Links to Divisions and Contact Info](#)